

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of: Rutvik Doshi et al.  
Serial No.: 10/813,252  
Filing Date: March 30, 2004  
Group Art Unit: 2445 DO NOT ENTER: /MHP/  
Examiner: Melvin H. Pollack  
Confirmation No.: 4823  
Title: METHOD AND SYSTEM FOR MANAGEMENT AND  
CONFIGURATION OF REMOTE AGENTS

**Mail Stop AF**  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

Dear Sir:

**RESPONSE PURSUANT TO 37 C.F.R. § 1.116**

In response to the Final Office Action dated February 12, 2009, Applicants respectfully request that the Examiner reconsider the rejection of the claims in view of the amendments and comments as set forth below.